A year out of the ordinary made extraordinary by people like you.

Charity begins at home. Charity begins with you.
“The most beloved people to Allah are those who are most beneficial to the people.”

PROPHET MUHAMMAD

(SOURCE: AL-MUJAM AL-AWSAT)
YOU DID THIS IN 2020

YOU SERVED 1.8 M PEOPLE

1.7 M
People Fed

5.5K
Individuals Served through Health Services

26K
Backpacks Given to Children in Need

1,291+
Health Fairs & COVID Tests

417
Cities Served

7K+
Individuals Assisted by Disaster Response Team

218
Women & Children Housed

5,073
Refugees Assisted

5K+
Free Counselling Sessions

5,534
Individuals Aided Through Mobile Clinics
A MESSAGE FROM OUR EXECUTIVES

All praise belongs to Allah, who has given you and us the opportunity and privilege to change lives. 2020 has been an incredibly tumultuous year for all of us globally, marked overwhelmingly by the COVID-19 pandemic, and we have all in one way or another been heavily impacted by the strife that has befallen our communities. It is therefore an even more unique privilege and blessing to be able to give and to receive help in light of these challenges.

When you donate to ICNA Relief, you are helping to establish a Muslim American institution that our future generations can depend on, InshAllah. Presently, ICNA Relief is one of the largest Muslim American charities providing social services in the country. More specifically, ICNA Relief has been nationally recognized for our efforts amidst the COVID-19 pandemic, and all this was possible because of donors and volunteers like yourself, seeking to serve humanity and better the lives of neighbors. Your trust in us has allowed us to build and operate a national network of transitional homes, health services, food pantries, and other services through dozens of chapters across the country, and we would like to sincerely thank you for your support.

This year, ICNA Relief has facilitated large-scale production of face masks for community members in need as well as for healthcare workers at a time when there was a nationwide shortage of PPE. We have also been directly involved in efforts to address the nationwide food shortage caused by the pandemic. Specifically, the food shortage hit the arid drylands of Arizona the hardest, where the Navajo nation, who became an epicenter of the disease as the number of cases increased, are located. ICNA Relief created accessible food pantries and delivered food boxes to these tribes, and also fundraised extensively to gather essential food items and water supplies. ICNA Relief also combatted the deluge of misinformation that coincided with the spread of the virus by producing informational pamphlets in multiple languages as well as deploying a telemedicine line so that individuals may speak with a nurse or doctor to see if their symptoms entail an ER visit or if they may be indicative of a seasonal cold.

ICNA Relief could not have been able to do this work without the help of our treasured volunteers – 7,779 volunteers joined ICNA Relief in our efforts to alleviate the troubles of the great American community and put in about 38,895 hours into doing so. ICNA Relief helps you fulfill your religious obligations of giving Zakat/Sadaqa locally by acting as a crucial resource against poverty for hundreds and thousands of people. Fellow Americans all over the country know that there is a Muslim presence ready to help when there is a need. 2020 was by no means a simple year for all of us worldwide. But, Alhamdulillah, in the spirit of care and generosity, a spirit which we emulate from the example of the Prophet Muhammad (SAW), ICNA Relief is confident that together we are able to keep bonds of community and service strong despite such difficult times.

Dr. Shahid Mansoor
Chairman of the Board

Maqsood Ahmad
CEO

Abdul Rauf Khan
COO
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We have services across the nation and hope to become America’s top-choice domestic charity.
Hunger is an issue plaguing nearly 50 million Americans who are not able to put food on the table for themselves and their families. Driven by the Islamic injunction to feed the poor, ICNA Relief strives to fight hunger through a network of Hunger Prevention programs designed to meet this pressing need in our communities. The COVID-19 pandemic surged the demand for food due to increased unemployment rates and data shows that millions of people are newly experiencing food insecurity.

With the advent of COVID-19 pandemic, the whole dynamics of relief operations changed totally. The Hunger Prevention department took the lead and kept all the 45 food pantries and 9 Mobile food pantries across the nation super active. Our food pantries rolled out the drive through food distribution model exercising utmost precaution and maintaining social distance.

Senior citizens and single mothers with children are considered to be the most vulnerable part of our society. ICNA Relief launched a nation-wide campaign of “Door Step Delivery” in 417 cities across 27 states distributing 186,340 food boxes steering 10,145 volunteers. Food worth $17.4 million was disbursed among the lower income and refugee families. ICNA Relief received food donations from thousands of local community members. They also participated in USDA’s Farm2Family program to receive hundreds of pallets of food, which helped deliver food in all the nooks and corners of cities where help was sought from.

The work of ICNA Relief continued during lockdown with the help of determined volunteers and even traveled through the arid drylands of Arizona to the various Native American tribes who live there. COVID-19 has caused an enormous amount of food shortages across food banks in Arizona. This is an even more dire problem across the “food desert” areas of the Arizona Native American population, especially the Navajo Nation. As the virus spread, the Navajo Nation became the epicenter of the disease as the number of cases increased. State and city officials appreciated our noble work by participating in our food distributions, The Vice Mayor of Arizona, Lauren Kuby, has been an avid supporter of ICNA Relief’s initiatives in the local communities, even making her own Facebook fundraisers to help with gas for transportation and hygiene items Council women Carolyn King Arnold and Ana Maria Ramos from Dallas wrote appreciation letters as ICNA Relief distributed food to their constituency members.

“He is not a believer whose stomach is full while the neighbor to his side goes hungry.”

PROPHET MUHAMMAD

Zahid Hussain
Director of Hunger Prevention
DOORSTEP DELIVERIES

The high-risk communities could not flock to the department stores to buy groceries with their minimal savings. ICNA Relief food pantries across the nation got to work, offering contact-less doorstep deliveries. Clients simply called to request a box and volunteers drove near and far to ensure they were looked after.
46 pantries across the nation

$13M+
value of the food distributed

$0.8M+
value of hot meals distributed

186,340 food boxes through FARMERS to FAMILIES

10,145 amazing volunteers

6.5M+ lbs of food given

Each box contained: Basmati Rice, Flour, Sugar, Oil, Pasta, Cereal, Milk, Eggs, Meat & Totebags

we did drop-offs and drive-throughs
Despite the challenges, our health clinics have stepped up during the pandemic:

1) Providing testing in underserved communities, and further increase testing capacity, by creating temporary testing sites, testing in parking lots, and deploying mobile testing units

2) Rapidly pivoting to telehealth was key despite technological and cultural barriers for some patients. Which were overcome by education and using phone calls as well in certain situations

3) In Charleston SC we continued with in person visits as needed with proper precautions especially for our prenatal patients and those in need to see in physician in person

3) Meeting patients “where they are” by taking medical care outside the clinic – while also addressing non-medical needs like food insecurity both by partnering with local organizations and businesses to distribute food

4) Organizing Flu campaigns and national webinars for community education

5) Patients also had the ability to pick up meds through our on site dispensary. Patients were also being followed up for refills, and provided lab slips electronically for lab evaluation.

6) Increased PPE and disinfectants and stations are created to keep hand hygiene easily available for patients and staff.

Deployed our mobile health vans to provide much needed health care and vaccinations to community in Louisiana after Hurricane Laura and in Puerto Rico after the Earthquakes.

102 health fairs were organized, through which we provided free health screenings, COVID-19 awareness & flu shots.

4 mobile vans

7 blood drives through mobile clinic

5,534 individuals served through the mobile van

2,903 telehealth sessions

1,174 flu vaccines administered

1,189 COVID-19 testing provided throughout the nation

65 BABIES
born this year, after free prenatal care from the Charleston, SC Shifa Clinic

$5.1 MILLION
total cost of the services done for free

6,550 total medical visits

Dr. Reshma Khan
Director of Health Services
DISASTER RESPONSE SERVICES
Early Thursday morning, on August 26th, Hurricane Laura touched down on the border of southwestern Louisiana and left behind in its path sixteen fatalities and massive destruction as it moved along. Entire neighborhoods were submerged in water, Lake Charles Regional Airport withstood extensive damage, homes on either side of Gauthier Road were littered with debris consisting of scattered roofs and other large portions of buildings and homes, and large swaths of Louisiana and parts of Texas and Arkansas remained without power.

Hospital wings were completely destroyed, patients were evacuated across state lines, and equipment, conditioning units, and natal care have been compromised by lack of sterilization and high levels of condensation and humidity.

ICNA Relief’s Disaster Response Services (DRS) Teams were dispatched from multiple states in order to assist in and provide Hurricane Laura relief efforts, bringing with them coveted supplies and aid to Louisiana community members who were currently without electricity, food and running water. Their efforts were met with resounding gratitude, with one community member expressing how the sight of the ICNA Relief truck “brought tears to [her] eyes,” continuing then to say that “I have never been prouder to be a Muslim in the US. Thank you for all the relief efforts you are giving to our community after this disaster.”

The work of the DRS team is complemented by the other programs operated by ICNA Relief. When disasters strike the full scope of ICNA Relief resources is marshalled to help meet the needs of the impacted communities. The work is done within the framework established by local and federal authorities. The goal is to help build and maintain prepared, informed and resilient communities.

Prior to Hurricane Laura, ICNA Relief’s DRS teams were already involved with Project Comeback, a recovery and relief program initiated in response to the damages wrought by Hurricane Harvey 3 years ago. In addition to enlisting volunteers and partaking in cleanup and rebuilding efforts such as removing damaged items and doing demolition work, the team was also devoted to creating and running workshops focused on response efforts and preparation.

As part of this consortium known as the Texas Disaster Case Management Program (DCMP) grant, and with another grant (American Red Cross) awarded to ICNA Relief DRS, the team set up two different offices in Houston with 35-40 employees. The case workers focused on 33 counties which were included in a federal disaster declaration, and worked to connect resources and keep up with the recovery and rebuilding efforts for those affected by Hurricane Harvey. Unfortunately, it was the midst of this long-term relief efforts that the pandemic worsened back in the spring, leading to FEMA announcing that all workers must begin to work from home. This negatively impacted the work of the case workers, as they could no longer perform their regular check-in routines and rebuilding efforts could no longer continue.

Upon seeing the vast number of individuals affected by the pandemic, DRS took it upon themselves to expand their services to include the COVID-impacted to their Hurricane Harvey cases. Given the number of people affected by job loss due to the pandemic, the teams rallied together efforts to assist with rent and worked together with other programs to provide food supplies, assistance to seniors and those with disabilities. In total, they were able to rehabilitate 34 homes and overall continue to perform professionally and proficiently.

Imam Rafiq Mahdi
Director of Disaster Relief Services
The COVID-19 pandemic has affected every walk of life and every facet of life, including how schools and classes are organized globally. While the beginning of the pandemic has seen classrooms going virtual, the last several months have seen school administrations, teachers, parents, and students working tirelessly to ensure safety in classrooms for in-person learning. A variety of learning modules have been introduced or reworked to engage students and promote effective teaching by educators for the upcoming school year: in-person, blended, and completely remote.

**Backpacks and Supplies Distribution**

ICNA Relief’s Back2School Program gives free backpacks and supplies to children in need, particularly those from underserved communities and the refugee population. This year, ICNA Relief held drive-through distributions, so families came in cars to pick up goods. The goal is to ensure an academic year’s normalcy and give the excitement a new school year with new supplies.

**Biweekly Support Groups and Virtual Events for Caregivers**

This year, the focus was not only on the children but also the guardians and teachers. For parents, ICNA Relief held a bi-weekly support group. David Zverow and Dr. Saima Azfar led this by giving a listening ear for parents needing time to talk through their frustrations about remote learning. It was also a time to reflect and think about the positive changes that remote learning opportunities bring for families. With some schools opening their premises, others completely virtual, parents and guardians are navigating difficult situations both mentally and physically. We wanted to give them assurance, ease, and safe spaces.

**EMPOWER Grant and "A Diary of a Virtual Teacher"**

Schools, and caregivers, are also encouraged to mitigate the dangers of excessive screen time and fatigue caused by learning amidst a global pandemic by encouraging activities that take one away from the screen, including crafts and exercises. This was recommended by a teacher during an ICNA Relief Webinar, “A Diary of a Virtual Teacher.” The webinar’s goal was to bring awareness to the struggles teachers were experiencing and how parents can be supportive, engaged, and best navigate remote learning. Teachers did a fantastic job with the pandemic by going virtual and above and beyond to help their students learn. ICNA Relief wanted to give back to teachers and thus created EMPOWER (Educating Minds and Presenting Opportunities While Endowing Resources), a grant to assist teachers in their new roles as virtual educators. The applications were reviewed by esteemed members of the education community: Altaf Hussain, Naeem Baig, Habeeb Quadri, Azam Nizamuddin, and Leila Shatara. ICNA Relief awarded 58 grants across the nation and hope that we can do the same in 2021.

This school year presented many challenges to ensuring our students are engaging in beneficial and effective learning and students, teachers, and administrators are kept safe and healthy. Fortunately, there is a myriad of options caregivers and schools have to customize their learning experiences. Above all, the most important thing we can all take away from this time is the support we can lend to one another, and ICNA Relief is also here for any parents, teachers, or students.
EMPOWER GRANT

EDUCATING MINDS AND PRESENTING OPPORTUNITIES WHILE ENDOWING RESOURCES

A student’s success can be traced directly to the state of their teachers. ICNA Relief has created the EMPOWER grant to empower teachers so they have the means to form a legacy of great students both in the classroom and virtually.

A group of amazing panelists reviewed over 112 applications for the EMPOWER grant.

Panelists: Altaf Hussain, Naeeem Baig, Habeeb Quadri, Azam Nizamuddin & Leila Shataral

58 TEACHERS AWARDED ~ $2,000 EACH

170 PARTNERS

27 STATES 140 CITIES

715 VOLUNTEERS
**Hajar’s Hope**

Hajar is one of the most important figures within Islamic history and tradition, not only because of the roles she possesses as a freed black Egyptian slave, the wife of Ibrahim AS, and the mother of Ismail AS, but also because of the legacy of hope she cemented for her descendants with every step she took. Hajar is the embodiment of hope, among other incredibly admirable qualities, and her being the namesake of one of ICNA Relief’s newest transitional homes this year, in spite of the pandemic, is reflective both of the strength of the clients that ICNA Relief caters to as well as the transitional housing program itself.

Prior to the start of quarantine, ICNA Relief’s transitional housing program was dedicating the new year to continuing to develop, promote, and establish culturally sensitive programming as well as continuing to provide safe and holistic healing through what they call their “houses of healing.” Such goals included plans to expand the housing program as well as standardizing policies and procedures nationally.

But, as all aspects of life has been this year, the pandemic threw a wrench in those plans. While overall the core focus of their planning was unaffected, the transitional housing program had to close their homes and shelters very early on. Occupancy within the homes themselves also changed, with clients being moved to their own individual rooms within the home. Since reopening, the homes have continued to operate with limited capacity, and zero cases of COVID-19 across the board.

However, limited capacity is also indicative of lower numbers of clients participating in the transitional housing program. With the reopened homes, the intake process now included a negative COVID-19 test; however, some people never responded after learning of the new requirement. Sr. Malika McDonald, head of the ICNA Relief transitional housing program, believes that the low numbers are not reflective of the strength of the program but instead of the overall pandemic, and expects that with the suspension of eviction moratoriums there may be an influx of new intakes.

The strength of the program cannot be better encapsulated by the opening of Hajar’s Hope in Maryland. Alongside the new transitional home in Seattle, Washington and the new domestic violence shelter in San Diego, California, Hajar’s Hope is a new transitional house that was once a shelter under the ownership of an organization with the same name. In its transferring over to ICNA Relief, Hajar’s Hope began its long process of renovation and transformation into a standard ICNA Relief home.

What is key about any home under the ICNA Relief transitional housing program is its character, defined by the relationship between the interior design and client relationships with the space. Each of the homes are all well-furnished and artfully decorated to reify what it means to be a “house of healing” for its inhabitants. This is done through strong donor and community relationships, something is evident through the primary role donors had in the furnishing and decorating of Hajar’s Hope. It is also done through the clients’ comfort in the spaces they occupy and with the relationships they have with each other and, most significantly, with the housing manager and ICNA Relief’s transitional housing team overall. In this way, every home under the program is not just homes for those living in them - they are also affectionately referred to as “our homes” by donors and community members alike, signifying their personal investment in the success of each home and its care.

Hajar’s Hope opened in September, after months of work and delays to the joy of community members, donors, and local politicians and leaders, and, despite the sustained impacts of the current pandemic, continues to be an entity of hope and strength for its residents and the community in which it is located. As such, like all the homes and shelters that were erected before it and will come after it, Hajar’s Hope lives up to its namesake’s strength and her legacy of unshakeable hope in Allah.

ICNA Relief’s transitional homes have proven to be bastions of inspiration for those who seek its services, with stories of past clients going to find permanent housing and sustainable employment for themselves and their family members after transitioning out, as well continuing to be involved with the overall efforts of ICNA Relief through volunteering and even employment even after their stay in the homes. It is the hope of ICNA Relief that such care and connections are maintained and built upon in spite of the pandemic and its lasting effects, and that those who come across the programs and services walk away feeling at home, too.
WHAT IS THE DIFFERENCE?

HOMELESS SHELTER
- short term stay (often with daily charges)
- sometimes unsafe for women & children
- no additional support
- often non-sanitary and no up-keep

TRANSITIONAL HOME
- temporary but longer duration (~ 3-6 mo)
- extremely safe and protected
- offers counseling to address trauma
- hollistic support (classes, job search, resume building)
- aiming toward self-sufficiency
- designed for a ‘home’ feel
- culturally competent

TRANSITIONAL HOUSING

218 individuals served through transitional housing

3 new homes established to provide care in Baltimore, Seattle, and San Diego

76 children given beds to sleep
**What 2020 Meant for Mental Health**

ICNA Relief’s MFS does not just stand for “Muslim Family Services” — on an operational level. MFS defines the core values and operational themes that the Muslim Family Services department strives to embody in every single aspect of their work: mental, financial, and social wellness. This year, all three of those aspects of our daily lives have been affected by the pandemic and, as such, the efforts of Muslim Family Services to further emphasize those themes became central to the work of ICNA Relief as a whole.

While ICNA Relief Health Services were actively meeting the deluge of misinformation with educational pamphlets in multiple languages and developing their National Telehealth line, the Muslim Family Services quickly attended to the growing need for a voice of comfort and guidance. This pandemic caused a surge in the need for psychosocial help; subsequently, hand in hand with telemedicine, there was large-scale development put in place for tele-therapy lines in several states.

Teletherapy allows the clients who used to come to the clinic to continue with their mental health treatment through counseling sessions over the phone. Additionally, just as the telehealth line and informationals distributables, the tele-therapy line offered help in multiple languages.

Therapy through ICNA Relief was free of charge for all who utilized the services, and that stayed the same for the teletherapy services as well. In fact, as soon as the pandemic began to worsen, MFS was able to successfully move their services to an online platform immediately. Aside from the effects of the pandemic, further development of the MFS therapy services was already a plan in action, and even with services going online MFS continued to invest in equitable resources and tools. All in all, MFS counseling services, both online and now limited in-person, remained multilingual and multi-culturally sensitive. MFS also expanded their networks and resources to not only include volunteer professionals but also to contribute to national mental health awareness and Muslim organizations as well.

The pandemic, with its lasting effects financially and socially, has also greatly exacerbated the number of people who suffer from suicidal ideations. Prior to this year, MFS would have to direct clients to other sources if they were in similar or worse situations. This year, due in part to successful development of the program as well as increased marketing of their services through related educational workshops on health and well-being and their Suicide Awareness Campaign, MFS found that their clientele with ideations went up by 2-3% — a statistic that, while heartbreaking, is overwhelmingly gratifying in the fact that it conveys that that many more individuals in need were able to receive the care they needed. MFS also is now able to offer care for everyone that comes their way, which includes personally calling other offices and organizations on behalf of clients should there be a service that they themselves cannot provide. Furthermore, MFS was also able to expand its clientele pool by allowing for more cushion room for what they defined an individual’s income level should be in order to receive care, thereby relaxing overall the guidelines clients initially had to meet in order to qualify for services.

ICNA Relief MFS, also includes refugee services, specialty pantries, and the FATE (Foster Advocacy, Training and Education) program. This year, our refugee services focused on education through various virtual ESL classes and tutoring. There was an uptake in the number of volunteer tutors due to the accessibility through zoom. The specialty pantries, which offer hygiene items like shampoo and soap, along with sanitary napkins and diapers, also saw an uptake similar to the food pantries as the pandemic caused increased unemployment.

Under MFS, the FATE program aims to aid Muslim children currently in the foster care system and revive a prophetic tradition of “kafala”, adoption. Currently, FATE has 5 Muslim CASAs (Court Appointed Special Advocate) who are the voice for the child in court. The program also encourages families to go through the process of becoming foster parents and this year, Shamim, a mother who fostered a baby for the past year, was able to adopt.

Baby Hasan went through a lot of trauma during his first two months of life, and Shamim nurtured him with love and care and he is now two years old. ICNA Relief’s FATE celebrated his adoption with a drive-through parade and the entire community showed their love and support.

MFS works on many fronts and giving relief to even one client is worth all the effort. In a year where many people felt loss and grief, MFS was there to listen.

_Danyal Khan_  
Coordinator of Muslim Family Services
$848,550
total estimated value of counseling sessions

Recognizing the need for access, MFS held multiple webinars covering: Understanding Resiliency, Navigating through Covid-19 Anxiety, Road to Adulthood, Quarantine Blues, Helping Children with Special Needs, Last Will and Testament

11
counseling locations

5,657
counseling sessions

$670,901
given in financial assistance

1,984
families served through financial assistance

1,226
clients provided with case management

ONE HAPPY BABY HASAN
adopted by a loving family

6
valuable webinars for the public
How We Overcame

Mask Shortages: One of ICNA Relief’s transitional homes in Dallas has an empowerment center, equipped with computers and sewing machines, to encourage residents to develop their skills and have a safe space for growth. Led by Reem, a Syrian refugee and fashion designer who creates stunning bridalwear for a Texas boutique, the residents of the Transitional Home who had sewing abilities, community members as well as other volunteers went store to store to find fabric and elastic needed for masks. The pandemic had caused many shortages as well as many stores to be closed due to the lockdown. The group innovated and bought high quality bed sheets, ribbon instead of elastic, and created the bended nose section with pipe cleaners from the children’s craft section. Reem taught the volunteers and residents how to cut and sew the pieces together. The volunteers then announced their project on social media, thereby allowing news of their work to travel quickly. From there, they started to receive multiple calls from multiple medical offices and hospitals. A local community member also requested the masks for all the elderly neighborhood individuals who didn’t have them. Congresswoman Eddie Bernice Johnson heard of the initiative and asked for masks for her office and staff as well. She even sent a beautiful thank you letter to the ICNA Relief DFW office. Shaykh Omar Suleiman helped deliver the masks to Parkland Hospital. The team was making so many masks that volunteers set off to get boards to help cut faster and more efficiently.

Tele-Services: ICNA Relief also recognized the need of being a voice of comfort and guidance in addition to being a voice of truth, and thus created the ICNA Relief National Helpline. The helpline offers help in multiple languages: Spanish, Urdu/Hindi, Arabic, and Bangla. In doing so, it enabled new immigrants, refugees, and elderly non-English speaking individuals to navigate the pandemic through inquiring about financial assistance, unemployment, and insurance. ICNA Relief also deployed a Telemedicine line, which saw a surge of use in the early days of the pandemic. As the healthcare systems were overwhelmed with hospitals at capacity, and with the added fear of contracting COVID-19 in an emergency room, many people did not know where to turn to. The ICNA Relief Telemedicine line allowed individuals to speak with a nurse or doctor to see if their symptoms entailed a visit to the emergency room or if they were indicative of a seasonal cold. As such, it added an additional layer of awareness and community care that was necessary to deal with the pandemic. ICNA Relief also hosted several webinars by physicians involved with ICNA Relief in order to give up-to-date information about the virus, what they were seeing in the frontlines, and address the concerns or rumors spreading regarding it. This created another means by which the community at large could be reached out to and connected with on a much more general platform.

The ICNA Relief Helpline was able to help 148 clients, and the ICNA Relief telehealth services provided a value of about $91,000 worth of services and about $200,000 worth of counseling and educational services during this past year.

Virtual Ramadan & Banquets: ICNA Relief quickly adapted to make sure all events were virtual and remained engaging for all ages. There were early morning cartoons, late afternoon reflections, weekly work outs, and evening spiritual reminders.
OUR PARTNERS AND COLLABORATORS MAKE IT POSSIBLE

- American Red Cross
- U.S. Department of Homeland Security
- FEMA
- National VOAD
- UMCOR
- Farmers to Families
- USDA
- United States Department of Agriculture
- Food Rescue US
- APPNA
- Association of Physicians of Pakistani Descent of North America
- County of Fairfax, Virginia
- Catholic Charities USA
- Feeding America
- KEMCAANA
- King Edward Medical College Alumni Association of North America
I’m a student of ICNA Relief, alhumdulillah. ICNA Relief is my heart and soul, ICNA Relief contributed to making me who I am today as a person. I owe this organization so much…

— Shaykh Omar Suleiman

The only reason we can exist with some sense of confidence about our accountability with the people of need is because of ICNA Relief. ICNA Relief is helping us fulfill the obligation of zakat.

— Ustaadh AbdelRahman Murphy

I see that this organization is indeed interested in feeding the hungry, in helping the poor, in finding space for widows and orphans to live, in doing what our religion requires us to do.

— Shaykh Yasir Qadhi

I’ve been with ICNA Relief for a long time now and especially during this pandemic, they’ve been reaching out to a lot of people [...] even areas we don’t pay attention to like the uninsured people.

— Shaykh Yaser Birjas
VOLUNTEERS:
THE VISIONARES, THE CHANGE MAKERS
ZAKAT

Zakat is a mandatory charity given by Muslims every year to purify their wealth and establish a loving community.

$676K+
Zakat Distributed

ICNA Relief verifies the needs of all Zakat applicants and ensures that they receive help on a timely basis, especially during seasonal months like Ramadan. Hundreds of mosques across the country trust ICNA Relief to disburse their Zakat funds to the community members who are in great despair.

1,984
Families Received Zakat

“The alms are only for the poor and the needy, and those who collect them, and those whose hearts are to be reconciled, and to free the captives and the debtors, and for the cause of Allah, and (for) the wayfarers; a duty imposed by Allah. Allah is knower, Wise.”

Quran 9:60
ACCREDITATION

ICNA Relief has been awarded several honors for its outstanding services.

Receiving the highest rating of four stars from Charity Navigator, the leading charity evaluator in the United States, ICNA Relief has been recognized for excellence in financial management and dedication to accountability and transparency.

ICNA Relief meets the Better Business Bureau’s Wise Giving Alliance’s Standards for Charity Accountability, as well as GuideStar's highest standards of transparency. ICNA Relief is also a participating charity in the Combined Federal Campaign (CFC).

BOARD OF DIRECTORS

Dr. Tahir Ansari, New York
Haider Imam, Texas
Maaazul M. Siddiqui, New York
Maaz M Hassan, Texas
Inayat Razzaq, California
Durre Shahwar Aziz, Texas
Sumaira Afzal, Massachusetts
Hashim Badat, Texas
Abdul Latif Azom, Michigan
Amin Jibril, Michigan
Junaid Ahmed, Illinois
Uzma Ahmed, Texas
Mohammad Arif, New York
**STATEMENT OF ACTIVITIES**

**Revenue**
- Community Donations: 14,593,355
- Wills & Restricted Funds: 3,751,972
- Matching Funds/Foundation Grants: 2,454,518
- Contractual Services (Disaster Case Management): 1,724,747
- In-Kind Donations (Goods & Services): 23,291,025
- Total Receipt: 45,815,617

**Expenses**
- Programs: 36,114,455
- Marketing & Outreach: 1,185,263
- Administrative: 1,010,516
- Total Expenses: 38,310,234

Disclaimer: These are unaudited numbers for 2020. Audited financial reports and IRS 990 until 2019 can be found at icnrelief.org/financials
WAYS TO GIVE

When you volunteer your time with ICNA Relief, you help us to build stronger, healthier communities, and add meaning to the lives of your friends and neighbors. You are able to help those who are vulnerable and stricken with circumstances beyond their control. We are so thankful to have YOU as a part of this organization! Visit icnarelieforg/volunteer for more information about opportunities to show your faith in action!

![Volunteer]

A truck, a space, a fridge, or unused items. All of these things can be used by our offices or given to those in need.

![Donate]

An easy way to double, or even triple, your valuable contribution is through corporate matching programs. Many corporations match employee donations to ICNA Relief. Visit icnarelieforg/matching-funds to learn more, and go the extra mile by inquiring if your company offers these programs!

![Matching Funds]

All individuals deserve to live safe and healthy lives. Make a tax-deductible donation today and give the Nation’s most vulnerable families the nutrition, security, and medical care they so desperately need. Give your gift at icnarelieforg/donate

![Miles]

If you are interested in partnering with ICNA Relief, or if you or your organization would like to sponsor one of our programs, please contact us at office@icnarelief.org.

![Matching Funds]

You shop. Amazon gives.

When you use AmazonSmile with ICNA Relief USA, the AmazonSmile Foundation will donate 0.5% of the purchase price of eligible products to ICNA Relief USA.

![Amazon Smile]

SHARING ON SOCIAL MEDIA

Although this seems small, sharing our things means more people know! So others can give even when you can’t!
During the horrors of the COVID-19 Pandemic

For 1.8 Million People in America

ICNA Relief was the light at the end of the tunnel